



OWNER BUSINESS DRAFT • LEGAL REVIEW PENDING • NOT FOR SIGNATURE

EZKALL AI CUSTOMER AGREEMENT PACK

Customer Order Form

The commercial selection and customer-specific scope that sits under the Master Services Agreement.

DOCUMENT ID	EZKALL-ORDER-FORM-2026.1
REVISION	2026.1
REVISION DATE	October 14, 2026
SERVICE PROVIDER	EZ2 Fund Solutions LLC, operating the EZKall AI service

Review boundary. This editable document records EZKall AI's current owner-approved business terms and operational controls. It has not completed qualified legal review and must not be signed, sent as a final agreement, or used to activate service until its status is changed in a separately approved release.

1 Agreement reference

Master Services Agreement	[MSA effective date or reference]
Order Form effective date	[Month DD, YYYY]
Initial service term	[12 months / other approved term]
Renewal	[Month-to-month / renewal term / nonrenewing]
Customer workspace reference	[System-generated reference; no password or secret]

2 Customer and billing profile

Customer legal name	[Enter exact legal name]
DBA / public brand	[Enter customer-facing name, if different]
Entity type and state	[Example: Arizona LLC]
Business address	[Street, city, state, ZIP]
Primary contact	[Name and title]
Business email	[Authorized email]
Business telephone	[Authorized telephone]
Billing contact	[Name, email, and telephone]
Operational owner	[Person accountable for the service]
Independent backup	[Backup or rollback owner]

3 Selected service package

Select	Package	Commercial starting point	Included boundary
☐	Response Foundation	\$297/month starting point	Configured intake, approved routing, human-owned review, and customer workspace within stated limits.
☐	Custom Multi-Location	Custom written quote	Location-specific routing, expanded operations, integrations, usage, or support defined in this Order Form.

Select	Package	Commercial starting point	Included boundary
☐	Internal Division Pilot	No separate billing unless stated	Parent-company or affiliate pilot with scope and chargeback treatment stated below.

Selected package notes: [Enter selected tier, locations, included volumes, support boundary, and any approved exceptions.]

4 Commercial schedule

One-time setup fee	\$ [Enter amount or 0.00]
Recurring platform fee	\$ [Enter amount] per [month / other period]
Included usage	[Voice minutes, messages, numbers, users, locations, or other units]
Usage / overage rates	[Enter rate table or attach approved pricing exhibit]
Third-party pass-through	[Describe provider costs included or passed through]
Taxes and regulatory fees	[Included / added where applicable]
Invoice cadence	[Monthly in advance; usage in arrears / other approved cadence]
Payment due	[Net 15 / other approved term]
Billing begins	[Contract date / activation date / other event]
Approved discount or credit	[Amount, duration, and approval reference]

Payment security: Do not enter full card or bank credentials in this Order Form. Approved payment details must be collected only through the designated payment provider or authorized invoice process.

5 Selected channels and capabilities

Select	Capability	Order scope	Activation rule
☐	Deterministic voice intake	[Locations, number strategy, hours]	Held until Activation Schedule passes acceptance.
☐	Conversational voice AI	[Nickname, disclosure, approved knowledge]	Separately accepted and explicitly Active.
☐	Deterministic SMS intake	[Use case and approved sender]	Consent, registration, HELP/STOP, and acceptance required.
☐	Conversational SMS AI	[Approved boundaries and escalation]	Separately accepted and explicitly Active.
☐	Operator alerts and queue	[Primary, backup, escalation timing]	Operator consent and route acceptance required.
☐	Customer workspace	[Authorized users and invitation owner]	Identity verification and organization scope required.

Select	Capability	Order scope	Activation rule
☐	Human transfer	[Destination and operating hours]	Held unless separately proven and Active.
☐	Customer callback	[Operator-first or other approved path]	Held unless separately proven and Active.
☐	Recording / transcription	[Purpose, notice, retention]	Held unless legal, consent, storage, and deletion controls are approved.
☐	Custom integration	[System and permitted data]	Separate technical and security acceptance required.

6 Implementation and service assumptions

Target configuration date	[Month DD, YYYY — planning target only]
Target acceptance window	[Date, time, time zone, participants]
Target production activation	[Month DD, YYYY — requires separate recorded approval]
Customer dependencies	[Business profile, scripts, routing, consents, contacts, provider access, approvals]
Provider dependencies	[Configuration, acceptance evidence, deployment, monitoring, rollback]
Support contact	ezkallresponse@gmail.com (520) 448-1802

7 Special terms

Approved special terms	[None, or list exact commercial exceptions and approval reference]
Excluded services	[List requested capabilities expressly excluded or held]
Attachments	[Service Activation Schedule, pricing exhibit, data schedule, or change order]

8 Order authorization

This Order Form becomes binding only when the final Master Services Agreement, this Order Form, and the applicable Service Activation Schedule have completed review, are marked final, and are signed by authorized representatives. Production activation remains a separate operational approval.

EZ2 FUND SOLUTIONS LLC	CUSTOMER
Authorized signature: _____	Authorized signature: _____
Printed name: _____	Printed name: _____
Title: _____	Title: _____
Date: _____	Date: _____